ComX Computers
Product Specification Sheet

S380-H8T3ST

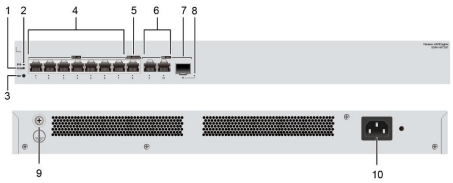
Huawei S380-H8T3ST Multi-Service Gateway with 2x GE WAN & 1x GE SFP WAN & 8x GE LAN Ports

Product Overview

Huawei S380-H8T3ST Multi-Service Gateway with 2x GE WAN & 1x GE SFP WAN & 8x GE LAN Ports, Up to 500 users, Forwarding performance 2Gbps, 1U Chassis height, Metal Chassis material, 2 x Gigabit WAN Port, 1x Gigabit SFP WAN Port, 8x Gigabit LAN Ports







1	CLOUD indicator	2	SYS indicator
3	One RST button	4	Seven GE LAN electrical ports
	NOTICE: To restore the factory settings and reset the device, hold down the button for at least 6 seconds. To reset the device, press the button. Resetting the device will cause service interruption. Exercise caution when you press the button.		
5	One GE LAN/WAN electrical port	6	Two GE WAN electrical ports
7	One GE WAN optical port	8	Port indicator
9	Ground screw	10	AC socket NOTE: Use the power cable delivered with the device.

Specifications

Specifications:

© 2025 Respective owners and brand holders. This table has been carefully researched and generated by ComXpert International CC (http://www.comx.co.za), however, errors and omissions may occur. Only references to South Africa apply. All products are sourced in South Africa from the official suppliers and the warranty is that of the local supplier. E&OE. This table and our site's content may be used on condition that this notice and link remains intact and unaltered.

Specifications	
Product Code	S380-H8T3ST
Item	Specification

Dimensions without packaging (H x W x D) [mm(in.)]	Basic dimensions (excluding the parts protruding from the body): 43.6 mm x 442.0 mm x 160.0 mm (1.72 in. x 17.4 in. x 6.3 in.)
	Maximum dimensions (the depth is the distance from ports on the front panel to the parts protruding from the rear panel): 43.6 mm x 442.0 mm x 166.7 mm (1.72 in. x 17.4 in. x 6.56 in.)
Dimensions with packaging (H x W x D) [mm(in.)]	90.0 mm x 550.0 mm x 260.0 mm (3.54 in. x 21.65 in. x 10.24 in.)
Chassis height [U]	1 U
Chassis material	Metal
Weight without packaging [kg(lb)]	1.6 kg (3.53 lb)
Weight with packaging [kg(lb)]	2.1 kg (4.63 lb)
Typical power consumption [W]	11.25 W
Typical heat dissipation [BTU/hour]	38.4 BTU/hour
Maximum power consumption [W]	11.5 W
Maximum heat dissipation [BTU/hour]	39.2 BTU/hour
Static power consumption [W]	6.49 W
MTBF [years]	63.71 years
MTTR [hours]	2 hours
Availability	> 0.99999
Noise at normal temperature (acoustic power) [dB(A)]	Noise-free (no fans), < 30
Noise at normal temperature (acoustic pressure) [dB(A)]	Noise-free (no fans), < 20
Number of card slots	0
Number of power slots	0
Number of fans modules	0
WAN ports	2 x GE WAN, 1 x GE (SFP) WAN
LAN ports	8 x GE LAN
Redundant power supply	Not supported
Long-term operating temperature [degreesC(degreesF)]	0 degreesC to 40 degreesC (32 degreesF to 104 degreesF) at an altitude of 0-1800 m (0-5906 ft.)
Restriction on the operating temperature variation rate [degreesC(degreesF)]	When the altitude is 1800-5000 m (5906-16404 ft.), the highest operating temperature reduces by 1 degreesC (1.8 degreesF) every time the altitude increases by 220 m (722 ft.).
Storage temperature [degreesC(degreesF)]	-40 degreesC to +70 degreesC (-40 degreesF to +158 degreesF)
Long-term operating relative humidity [RH]	5% RH to 95% RH (non-condensing)
Long-term operating altitude [m(ft.)]	0-5000 m (0-16404 ft.)
Storage altitude [m(ft.)]	0-5000 m (0-16404 ft.)

Power supply mode	AC built-in
Rated input voltage [V]	AC input: 100-240 V AC , 50/60 Hz
Input voltage range [V]	AC input: 90 V AC to 264 V AC , 45 Hz to 65 Hz
Maximum input current [A]	0.8 A
Memory	DDR4: 1 GB
Flash memory	NAND Flash: 512 MB
Console port	Not supported
Eth Management port	LAN port
USB	Not supported
RTC	Not supported
RPS input	Not supported
Service port surge protection [kV]	Common mode: +/-4 kV
Power supply surge protection [kV]	Power adapter: +/-6 kV in differential mode and +/-6 kV in common mode
Ingress protection level (dustproof/waterproof)	IP20
Types of fans	None
Heat dissipation mode	Natural heat dissipation
Airflow direction	-
PoE	Not supported
Certification	EMC certification
	Safety certification
	Manufacturing certification

Product Information Online

For the latest product information, availability and purchasing details, please visit the product page:

Product page:
https://www.comx.co.za/S380-H8T3ST-Huawei-S380-H8T3ST-Multi-Service-Gateway-with-2x-GE-WAN-1x-GE-SFP-WAN-p-321687.php

Images and specifications are provided for reference and are subject to change without notice. E&OE.

Terms of Use: https://www.comx.co.za/terms-of-use.php
Terms of Sale: https://www.comx.co.za/terms-of-sale.php

PDF generated: 2026-11-19 05:16:12.

This PDF was generated automatically and may include content prepared or assisted by automated or AI-based systems. While reasonable care is taken to ensure accuracy, errors or omissions may occur.

For the most current and accurate product information, please refer to the product information available on our website. If any specification or other information differs from information published elsewhere, please confirm the details with us before relying on the information or making a purchasing decision.

If you identify an error or discrepancy, please report it to us so that we may investigate and correct it where necessary.